

Sound Barrier Systems

Terms and Conditions

DEFINITIONS

"The equipment" shall mean any items hired by Sound Barrier Systems

"The customer" is the person, firm, corporate or public body hiring the equipment. Any person claiming to act on behalf of the customer shall be bound by the conditions of hire.

TERMS AND CONDITIONS OF HIRE

Hire charges are for 24 hours or part thereof, and are charged daily whether or not the equipment is in use. Equipment will be charged for whilst ON HIRE and will not be considered OFF HIRE until it is returned to our premises and booked in.

Late returns will be charged for at the daily rate until the equipment is OFF HIRE.

Payment must be made in full within 30 days of the invoice date for account customers or on the date of collection for non-account customers. Non account customers must provide proof of identity and address before any equipment can be removed from our premises. A deposit may be required.

The customer authorises SOUND BARRIER SYSTEMS to charge any outstanding monies to any credit card or debit card details that are available.

Hired equipment is NOT INSURED by SOUND BARRIER SYSTEMS, unless specifically arranged in advance and a Cover Note issued. Customers are advised to insure the hired equipment against loss, fire damage or third party claims, as the customer is held responsible for the equipment when it is off our premises. The customer is responsible for all equipment whilst it is ON HIRE this includes equipment in transit regardless of the organisation transporting the equipment for or on behalf of the customer. If Insurance is offered and accepted from SOUND BARRIER SYSTEMS, specific conditions and limitations apply. See below.

All equipment is tested prior to collection and every endeavour made to supply equipment in good working order. All equipment will be deemed to have been accepted in good working order and to the customer's satisfaction unless SOUND BARRIER SYSTEMS are informed to the contrary within 24 hours of collection. SOUND BARRIER SYSTEMS shall not be held responsible for any damage or financial loss to the customer arising from the supply of defective equipment.

SOUND BARRIER SYSTEMS accepts no responsibility for damage or injury caused by the misuse of hired equipment. Customers should not attempt to service/repair any equipment supplied by SOUND BARRIER SYSTEMS. In the event of a fault occurring the customer should contact SOUND BARRIER SYSTEMS immediately.

All equipment and cables should be used with the connectors supplied; electrical connectors must not be removed, changed or tampered with in any way. A charge plus the cost of the connector if lost or broken will be made if this occurs. All equipment should be returned to SOUND BARRIER SYSTEMS at the end of the hire period. SOUND BARRIER SYSTEMS reserves the right to repossess the equipment at any time. Equipment is considered ON HIRE from the time it leaves our premises until the time it is returned to our premises.

The liability of the customer in the event of loss is absolute, and the CUSTOMER shall be liable to compensate SOUND BARRIER SYSTEMS the full replacement cost for any equipment not returned at the end of the hire period. In the event of loss SOUND BARRIER SYSTEMS reserve the right to charge the full standard daily hire rate until the equipment is paid for in full.

The Customer assumes complete responsibility for loss of or damage to the hire equipment (Other than fair wear and tear) from the time the equipment leaves SOUND BARRIER SYSTEMS premises or transport, until it is returned.

The customer assumes responsibility for the replacement of lamps, except those whose electrical failure occurs under normal working conditions. Any faulty or broken lamps must be returned to SOUND BARRIER SYSTEMS; otherwise the customer will be charged the full replacement cost of said lamps.

Cancellation of hire within 24 hours of the collection time will incur a cancellation fee of 100% of the hire charges.

Every endeavour will be made to supply the equipment as ordered. We reserve the right to substitute other equipment where necessary.

Cables should be returned individually coiled and taped. If not so returned a coiling will be levied.

Equipment should be collected from and returned to the following address unless by prior arrangement with us:

Sound Barrier Systems
SO32 2TZ
Hampshire
Waltham Chase

Delivery is available by prior arrangement, please ask for a quotation. In the event of equipment being dispatched by carrier, the carriage and packaging costs including any carriage insurance will be passed on to the customer at cost. Any damage to equipment whilst in transit must be reported SOUND BARRIER SYSTEMS within 24 hours of delivery.

Signing of this document the hirer therefore agrees to the terms and conditions above

Signature..... Date

